

# There Are No Assholes Only People Who.....

Forward and Dedication

This list is my attempt to share some of the things I've learned along the road of life. My parents instilled the basic values, most recently my thinking has been influenced by the sages, W. Edwards Demming and Tom Peters. I hope you will reflect on these thoughts the next time you are about to choke the living shit out of someone.

To Al and Dwight.

1. Are a product of their environment.
2. Need more training.
3. Don't understand.
4. Are viewing the situation from a different perspective.
5. Are tired.
6. Are working with outdated tools.
7. Who have done the same job for so long that they think anyone who doesn't understand must be stupid.
8. Have a job to do.
9. You, have not yet earned their trust and respect.
10. Have different a different value system than your's.